

Is Sheltered Housing for you?

A guide to Charnwood Neighbourhood Housing sheltered schemes



"I wanted to keep my independence but feel secure knowing that I have 24 hour emergency assistance" Mr H, Birstall



What is Sheltered Housing?

Sheltered housing is not an 'old folks home' – you will have your own flat or bedsit with your own front door and you can come and go as you choose. It does however allow you to access support and facilities as and when they are needed.

Sheltered schemes aim to:

- promote and maximise your independence
- help you avoid more intensive services
- ensure you remain in your own home for as long as possible
- create a safe and secure environment
- respond quickly and appropriately if there is an emergency
- enable you to get involved in a range of social events

All borough Council sheltered schemes provide:

- a communal lounge
- communal gardens
- laundry facilities
- access to social activities on site or nearby
- 24 hour emergency alarm service

Why Choose Sheltered Housing?

Many people like the idea of living independently but in the knowledge that there is help at hand in an emergency. That is why many people decide sheltered housing is the right choice for them

Sheltered housing offers the choice to live independently, in a smaller and easier to manage home, along with 24-hour emergency assistance, if required. All schemes offer cover by Wardens during normal working hours. Although Wardens no longer live on site emergency assistance is provided out of office hours through an on call alarm system



You can enjoy access to a communal garden without having to worry about maintenance

People choose to live in sheltered housing for many different reasons, some of the benefits of sheltered housing include:

- reassurance that someone is on site or contactable, knowing that help is at hand whilst retaining your own space and your own front door
- peace of mind
- a property that is manageable and more suited to your needs
- security
- companionship, all schemes have access to social events
- you can enjoy communal gardens without worrying about gardening

“I like the fact that I can go to the communal lounge where there is always someone to talk to or spend time alone in my flat if I choose.” Mrs S, Shepshed

The Warden

The role of the Warden is to support you in living independently in your own home and to access other services that you might need, on your behalf. They will also keep in contact with residents regularly checking all is well and helping out in an emergency.

The sort of support the warden can provide includes:

- Communicating on your behalf
- Assisting you with budgeting and managing finances
- Helping you access Welfare benefits
- Advising you on Safety and security within the home
- Helping you set up and maintain your home
- Advice on personal safety and risk
- Support with your emotional well being
- Helping you to access Social and leisure interests
- Helping you to meet your Cultural and faith needs

You will also be able to apply for other services such as Meals on Wheels if you are a tenant of sheltered housing.

The Warden will usually be available within the scheme during normal office hours.

“I like the coffee mornings and having a warden who can help me sort out any problems.” Mrs H, Barrow

Mobility Scooters



Although we will try and accommodate mobility scooters for those who need them there is not space in the Courts for every resident to have a scooter.

If you want to bring a scooter with you when you move into a scheme you will need to check with warden services that there is sufficient space at the moment for you to do so.

Who can apply?

Most people are allowed to join the housing register although there are some exceptions for some people from abroad and people whose behaviour makes them unsuitable to be a tenant.

What about if I own my own home?

You are still entitled to apply for housing but you may not receive many points if you are adequately housed already or have the resources to buy another home more suited to your needs.

How long will I have to wait?

Charnwood currently use a points system to prioritise people for housing. You will be awarded points depending on your housing situation. Although the number of points you have will have an impact on what accommodation you might be offered another important factor is where you want to live and what sort of home you want.

If you are happy living in a bedsit we might still be able to offer you somewhere quite quickly even if you do not have many points

Where does the Council have sheltered housing?

The Council has 15 sheltered schemes across the borough. They are listed below

- Aingarth, Loughborough
- Arnold Smith House, Shepshed
- Babington Road, Rothley
- Beresford Court, Shepshed
- Dudley Court, Sileby

- Durham Road, Loughborough
- Fielding Court, Loughborough
- Grays Court, Barrow upon Soar
- Longcliffe Road, Shepshed
- Martin Court, Anstey
- Riversdale Court, Birstall
- Sorrel Court, Mountsorrel
- St Michaels Court, Thurmaston
- St Pauls Court, Syston
- St Peters Court, Syston

We are in the process of updating and producing scheme specific factsheets. Please contact the Warden services team on 01509 643970 for more information.

How to apply

If you are interested in one of the Council's sheltered schemes you should fill out a housing application form.

You can collect an application form from the Council offices at Southfields in Loughborough or by telephoning 01509 634567

If you would like to look round a sheltered scheme you should contact warden services on 01509 643970

Other Housing Options

If you are over 50 but do not think you currently need support the council have a number of flats that have optional support services.

If you are on the Council's housing register you may also be nominated housing association sheltered housing.

For more information about housing options you should contact the Housing Needs team on (01509) 634567

Or you can look on the Council's website using the link www.olderpersonshousing.co.uk

This information is available in different formats. To access these please phone (01509) 634560.

এ তথ্যাদি অন্যভাবে সংগ্রহ করা যায়। অপর উপায় হলো ফোন করা (01509) 634560 এ। সংবাদ প্রেরণা করা।

這資料具不同的格式。請致電 (01509) 634560 索取。

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